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The Service Companies Fact Sheet

Who We Are

The Service Companies – offering a wide range of managed, hospitality, specialty, and engineering services – is the premier one-stop-shop for services to the hospitality, gaming and facility services industries, providing service to over 3,000 customers across the United States and Caribbean.

Comprised of Managed Services, Hospitality Services, JRS International, and Engineering Services, The Service Companies helps its clients look their best, solve staffing shortages, and perform at high efficiency, while saving valuable resources. Our broad offering and expertise enable us to flexibly tailor our services to the diverse needs of our customers while ensuring cleanliness, safety, and a superior customer experience.

We approach our work with dedication, a keen attention to detail, and a quality standard driven by our “Service Code” that lead to best-in-class results. Service is not just what we do – it is who we are.

We Are The Service Companies.
Service. Above All

Company Facts

- Owned by Gridiron Capital
- Founded in 1987
- 27 services offered
- 1,500+ customers (including nearly half of the AAA Five Diamond & Forbes Five Star properties in the US and Puerto Rico)
- 1.1 million sq. ft. of gaming and casino public area space cleaned per day
- 3.9+ million guest rooms cleaned annually
- 1.6 million hours of labor staffed by our Hospitality Services division in 2018
- 132,000 chandeliers cleaned in 2018 by our Speciality Services division, JRS International

Business Segments

Managed Services
Hospitality Services
JRS International
Engineering Services

Locations

41 states, the District of Columbia, Puerto Rico, and the Bahamas



THE SERVICE COMPANIES

SERVICE. ABOVE ALL

Services

Managed Services

- Public Area Cleaning
- Casino Area Cleaning / EVS
- Kitchen Deep Cleaning
- Floor Care
- Marble Restoration
- Stewarding Services
- Third Shift Cleaning
- Turn-key Housekeeping
- Laundry Services
- Laundry Management

JRS International

- Window and Chandelier Cleaning
- Pressure Cleaning
- Exterior Maintenance and Caulking

Hospitality Services

- Trained Food & Beverage Professional Staff
 - Hotels, Casinos and Resorts
 - Corporate Dining and Country Clubs
 - Stadiums, Arenas, Schools, Universities
 - Hospitals and Senior Living Facilities
 - Conventions and Restaurants
- Special Event Staffing
- Strategic Talent Acquisition Management Program (STAMP)
- Payroll & RPO
- FOH / BOH Temporary & Long-Term Staffing

Engineering Services

- HVAC
- Onsite Engineering
- Route Service
- On Demand
- Performance Contracting
- HVAC Coil Cleaning Process
- Fully Managed Guest Room Preventive Maintenance Program

Leadership Team

Chairman & CEO: **Mike Latham**

Chief Financial Officer: **Patricia Fonseca**

Chief Experience Officer: **Kurt Wong**

Senior Vice President of Sales: **John Thiesfeld**

Senior Vice President of Business Development: **Victor Lopez**

Senior Vice President, Hospitality Services: **Marc Caplan**

Senior Vice President, Engineering Services: **Cornel Sneekes**

Industries Served

- Hotels, Casinos and Resorts
- Hospitals / Senior Living Facilities
- Corporate Dining
- Country Clubs
- Stadiums / Arenas
- Convention Centers
- Schools / Universities
- Caterers / Restaurants

Sample of Current Client Brands

- Four Seasons Hotels and Resorts
- Hyatt Hotels Corporation
- InterContinental Hotel Group
- Caesars Entertainment
- Jack Entertainment
- Marriott International