

# **TSC's Integrated Services**

Your Trusted Integrated Services & Turnkey Solutions Provider

### **CLIENT PROFILE**

# L'Auberge Casino Resort Lake Charles

**Staffing Services Provided:** 

- Housekeeping <
- EVS Cleaning
- Stewarding (Dishwashing)
  - Kitchen Cleaning <



By the numbers: 995 Hotel Rooms & 6 Restaurants ◀

## Golden Nugget Lake Charles

**Services Provided:** 

Housekeeping



By the numbers: 1095 hotel rooms ◀

#### **PRIMARY OBJECTIVES**

### L'Auberge Casino Resort

- Provide best-in-class staff to the housekeeping,
  EVS, stewarding, and kitchen cleaning departments
- Provide a high quality guest experience
- Meet all staffing needs for a client in a tight labor market

## **Golden Nugget Lake Charles**

- Provide best-in-class housekeeping services
- Customize services to meet and exceed Golden Nugget's objectives and brand standards
- Ensure room cleanliness and a high quality experience for our client's guests

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#### **SOLUTIONS**

- TSC is skilled at recruiting and retaining staff to fulfill a client's needs. We work side-by-side with each client to customize solutions to meet their objectives.
- How we problem solve and deliver value:
  - · Industry-leading talent acquisition and recruitment
  - · Strong operations training
  - · Ability to retain employees
- For both clients, we use proven cleaning and disinfection procedures to keep spaces to the highest cleanliness standards. TSC provides innovative solutions that clean and disinfect using EPA-registered chemicals recommended by the CDC for use against emerging pathogens.



## TSC is the best option for integrated services and turnkey solutions

- "One-Stop-Shop"
- Diversified, integrated service offerings
- Comprehensive training program
- Stringent cleanliness standards

- Experienced leadership team
- Ability to help clients improve their guest satisfaction scores
- Results in a better environment for guests, visitors, and employees



CLEANING &



**STAFFING** 



**FACILITY MAINTENANCE SERVICES** 



PANDEMIC SUPPORT **SERVICES** 

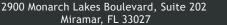


SPECIFIC PARTNERSHIP **SERVICES** 

### Contact Us For More Information



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