

TSC's Integrated Services

Your Trusted Integrated Services & Turnkey Solutions Provider

CLIENT PROFILE

L'Auberge Casino Resort Lake Charles

Staffing Services Provided:

- Housekeeping ◀
- EVS Cleaning ◀
- Stewarding (Dishwashing) ◀
- Kitchen Cleaning ◀



YEARS

11

WITH CLIENT

By the numbers: 995 Hotel Rooms & 6 Restaurants ◀

Golden Nugget Lake Charles

Services Provided:

- Housekeeping ◀



YEARS

7

WITH CLIENT

By the numbers: 1095 hotel rooms ◀

PRIMARY OBJECTIVES

L'Auberge Casino Resort

- ▶ Provide best-in-class staff to the housekeeping, EVS, stewarding, and kitchen cleaning departments
- ▶ Provide a high quality guest experience
- ▶ Meet all staffing needs for a client in a tight labor market

Golden Nugget Lake Charles

- ▶ Provide best-in-class housekeeping services
- ▶ Customize services to meet and exceed Golden Nugget's objectives and brand standards
- ▶ Ensure room cleanliness and a high quality experience for our client's guests



SOLUTIONS

- ▶ TSC is skilled at recruiting and retaining staff to fulfill a client's needs. We work side-by-side with each client to customize solutions to meet their objectives.
- ▶ How we problem solve and deliver value:
 - Industry-leading talent acquisition and recruitment
 - Strong operations training
 - Ability to retain employees
- ▶ For both clients, we use proven cleaning and disinfection procedures to keep spaces to the highest cleanliness standards. TSC provides innovative solutions that clean and disinfect using EPA-registered chemicals recommended by the CDC for use against emerging pathogens.



TSC is the best option for integrated services and turnkey solutions

- ▶ "One-Stop-Shop"
- ▶ Diversified, integrated service offerings
- ▶ Comprehensive training program
- ▶ Stringent cleanliness standards
- ▶ Experienced leadership team
- ▶ Ability to help clients improve their guest satisfaction scores
- ▶ Results in a better environment for guests, visitors, and employees



CLEANING & HOUSEKEEPING



STAFFING



FACILITY MAINTENANCE SERVICES



PANDEMIC SUPPORT SERVICES



SPECIFIC PARTNERSHIP SERVICES

Contact Us For More Information



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